## Electricity Facts Label (EFL) TXU Energy Retail Company LLC TXU Energy Smart Deal 12<sup>SM</sup> Service Area - AEP Texas North Company

December 02, 2019

|                                     | Average Monthly Use 500 kWh  |                |          | 1000 kWh   | 2000 kWh  |
|-------------------------------------|--|----------------|----------|--|---|
| Electricity<br>Price                | Average Price per kWh 17.3¢  |                |          | 15.3¢  | 10.9¢   |
|                                     | Your average price per kWh for electric service will depend on your usage and the following pricing components:  |                |          |  |   |
|                                     | Base Charge:   | Per Month (\$) | \$9.95   |  |   |
|                                     | Energy Charge:   | Per kWh (¢)    |          |  |   |
|                                     | 0 - 1200 kWh   |                | 9.2000¢  |  |   |
|                                     | 1201 - 2000 kWh  |                | 4.6000¢  |  |   |
|                                     |  |                | 9.7000¢  |  |   |
|                                     | TDU Delivery Charges:  | Per Month (\$) | **       |  |   |
|                                     | **For undated TDII delivery  | Per kWh (¢)    | com/tduc | <br>harnes   |   |
|                                     | **For updated TDU delivery charges go to <a href="mailto:txu.com/tducharges">txu.com/tducharges</a> .  |                |          |  |   |
|                                     | TDU Delivery Charges Per Month and TDU Delivery Charges Per kWh will be passed through to customer as billed from the Transmission and Distribution Utility (TDU).   |                |          |  |   |
|                                     | Average prices per kWh listed above do not include facility relocation fees or other charges ordered by a municipality. For information, please go to <a href="mailto:txu.com/municipalfees">txu.com/municipalfees</a> . |                |          |  |   |
| Other Key<br>Terms and<br>Questions | A Smart Savings bill credit of \$30 will be applied for each billing cycle in which usage is 1,200 kWh or more.  |                |          |  |   |
|                                     | Each month you will also be billed all taxes, including sales tax, and reimbursement for the state miscellaneous gross receipts tax as applicable.   |                |          |  |   |
|                                     | See Terms of Service Agreement for a full listing of fees, deposit policy, and other terms.  |                |          |  |   |
| Disclosure<br>Chart                 | Type of Product  |                | Fixed    | l Rate   |   |
|                                     | Contract Term  |                | 12 M     | 12 Months  |   |
|                                     | Do I have a termination fee or any fees associated with terminating service?   |                | Yes      | Yes Early Cancellation Fee: \$150.00   |   |
|                                     | Can my price change during the contract period?  |                |          |  |   |
|                                     | If my price can change, how will it change, and by how much?   |                |          | administrative fees; or changes resulting from federal, state of local laws that impose new or modified fees or costs that are beyond our control. |   |
|                                     | What other fees may I be charged?  |                |          | See Pricing and Fees Section of your Terms of Service Agreement for non-recurring fees.  |   |
|                                     | Is this a pre-pay or pay in advance product?   |                |          | No   |   |
|                                     | Does the REP purchase excess distributed renewable   |                |          | Yes, subject to enrollment on a TXU Energy Renewable   |   |
|                                     | generation?  |                | Buyb     | Buyback plan.  |   |
|                                     | Renewable Content  |                |          | This product is 6% renewable.  |   |
|                                     | The statewide average for renewable content is   |                | 19%      |  |   |
|                                     | TXU Energy Retail Company LLC REP No. 100<br>P.O. Box 650764 Dallas, TX 75265-0764<br>24 hours: 972-791-2888 or 1-800-242-9113<br>email: txuenergy@txu.com website: txu.   |                |          |  | Version:<br>TNX30SMTDL12AQ<br>December 02, 2019<br>102819_UNB |
| Additional<br>Detail                |  |                |          |  | 1   |